Bartley Group, Inc.
YOUR SOLUTION!™
Committed to Life Safety™

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TERRACOUSTICS™

Site Measure & Installation of TerrAcoustics Panels to be done by others.

Disclaimer:

Once TerrAcoustics Wood panels arrive at the Bartley Group warehouse, crates are opened for inspection.
Inspection includes:
- Opening each crate.
- Inspecting a sample of panels in each crate for damage or any possible internal damage.
- Taking photos of each crate as well as the top panels inside.
- Crates are then closed and prepared for shipping.

Once the material leaves Bartley Group warehouse, Bartley Group is no longer liable for damage to the crates nor materials. Once crates are received by customer, he or she has 48 hours to inspect the material for damage and notify the Bartley Group if there is any damage caused in transit. This is to ensure Bartley Group can submit a shipping claim within 5 business days.

TerrAcoustics Wood Veneer Variation: Wood veneer is a natural product, and natural variations in color, grain pattern, texture, and appearance are to be expected. Our sample veneers provided for review are intended as a general representation only. The final manufactured product produced per project may present slight variations from the approved samples. Such variations are considered normal characteristics of natural wood and shall not constitute a defect or grounds for rejection. We strive to get as close as possible to desired look.

DELIVERY, INSPECTION, STORAGE, AND HANDLING

A. TerrAcoustics panels shall be delivered to the project site in original, unopened packages. Any damage to package material, discrepancy in quantity or errors should be put in writing and submitted immediately to the Contractor.
B. The TerrAcoustics panels shall be stored flat and level, in a fully enclosed space as per section 1.8 of these specifications. The panels shall be stored in the room in which they will be installed at least 96 hours before the installation takes place and allow to acclimatize. Factory finished products require up to a week or more on site for acclimatization. The room conditions, namely the rooms temperature and humidity, shall match the conditions that will be normal in the occupied space.
C. Store the TerrAcoustics panels off the ground, on a pallet.
D. TerrAcoustics panels shall be handled in a manner that will protect them from any type of damage.
E. Review the TerrAcoustics Installation Guidelines (available upon request from your local dealer) for details on how to store, handle and acclimatize the panels prior to installation.

PROJECT CONDITIONS

A. Installation shall be done only when all wet work has been completed and dried. Temperature and humidity conditions must match the normal conditions in the occupied space. The humidity of the room shall not drop under 25% or exceed 55%. The HVAC system shall be functioning continuously before, during and after installation.
B. It is important that plenums have proper ventilation, especially in high moisture areas. There shall be no excessive buildup of heat in the installation areas.
C. Prior to the start of installation, all exterior windows and doors are to be in place, glazed, and weather-stripped. The roof is to be watertight.
D. Mechanical, electrical, and other utility service installations beyond the wall or ceiling plane shall be completed. No materials should rest against, or wrap around, the wall or ceiling attachment components.
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